

End of Manufacturing Notification

To: Welch Allyn Customers, Distributors
WA Technical Support, Product, Field and Customer Service Teams

From: Rick Farchione, Global Category Marketing

Ref: OAE Hearing Screener

Date: March 1, 2014

Dear Welch Allyn Customer,

Effective **May 1, 2014** Welch Allyn will discontinue manufacturing the current **OAE Hearing Screener (294 Series)**. Orders will not be accepted after **April 24, 2014**.

For your reference, a detailed list of the affected part numbers is provided below:

Discontinued Part Number	Description	Replacement Part Number	Description
29400	OAE Hearing Screener	39400	OAE Hearing Screener

Note: The **NEW** OAE Hearing Screener (394 Series) will be available for shipment May 1, 2014.

Technical Support and Repair Service

Welch Allyn will continue to provide Technical Phone, Repair / Service, Calibration and Parts support activities on the product line, addressed in this notification, through 2016 or until parts are no longer available.

Technical Support will be provided through normal channels.

Note to Partners in Care Support Agreement Customers:

Please be assured that Welch Allyn will continue to fully support the terms of your agreement during this transition period. Welch Allyn will be unable to renew a 1 year term agreement after December 31, 2015. Welch Allyn will be unable to renew a 2 year term agreements after December 31, 2014; however a 1 year renewal can be purchased up until December 31, 2015. "

Welch Allyn thanks you for your continued support of our products. If you have further questions, please don't hesitate to contact your local Customer Care Center.