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Date: July 2, 2015

**Re : End of Service Support Notification - MicroTymp® 2 Portable Tympanometric Instrument**

To: Welch Allyn Distributors / Customers  
From: Nadja Briscoe, Marketing Physical Assessment

In November 2009 the MicroTymp® 2 Portable Tympanometric Instrument product lines reached the End of Manufacturing and were no longer offered for sale.

Effective immediately, the MicroTymp® 2 Portable Tympanometric instrument (Handle and its accessories) will reach the End of Service Support. All Technical Phone, Repair / Service, Calibration and Parts Support activities will be discontinued.

The Printer / Charger (PN 7117X) is compatible with the current MicroTymp® 3 Instrument. If you choose to replace the MicroTymp® 2 with a new device (MicroTymp® 3 (Part Number 23650) there is no reason to replace the printer / charger. Service support for the printer / charger will continue.

Should you have any questions regarding this information, please don't hesitate to contact Welch Allyn Customer Care, [www.welchallyn.com](http://www.welchallyn.com)

For your reference, a detailed list of the affected part numbers is provided below:

**Discontinued Part Number:**

Material	Description
23640	MicroTymp® 2 Handle
23621/23622 ; 23623/23624 ; 23630/23639	All Ear Tips
72900	Welch Allyn 2.4 V Nickel-Cadmium Battery for MicroTymp-2
236312	Laminated Wall Chart for the MicroTymp II

Regards,

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