



7/15/2019

Dear Valued Customer,

We are issuing this letter to inform you that Hillrom will discontinue sale of Mortara Surveyor™ Patient Monitoring products in the U.S. effective September 30, 2019. This end of sale announcement impacts the products listed in the table below.

Surveyor S12 Patient Monitors			
SUR12-LAA-XXAAX	SUR12-SAA-XXAAX	SUR12-UAA-XXAAX	SUR12-WAA-XXAAX
SUR12-LAA-XXXAX	SUR12-SAA-XXXAX	SUR12-UAA-XXXAX	SUR12-WAA-XXXAX
Surveyor S19 Patient Monitors			
SUR19-LAA-XXXAX	SUR19-SAA-XXXAX	SUR19-UAA-XXXAX	SUR19-WAA-XXXAX
Surveyor S4 Telemetry Monitors			
S4-Q-AXX-XXX	S4-Q-BXX-XXX	S4-Q-BSX-XXX	S4-Q-ASX-XXX
Surveyor Central System			
Part numbers prefixed with:			
"SCSYS-"	"SCREP-"	"SCREV-"	"SCAC-"

Hillrom recommends the Welch Allyn® Connex® Vital Signs Monitor (CVSM) as a replacement device for the Surveyor S12 and S19, as it provides industry-leading monitoring capability and electronic documentation. The below table outlines our recommended CVSM replacement part numbers, which will be available for sale no later than September 1, 2019. These part numbers will include the CVSM and a 3-Lead ECG module in one part number, both of which can be purchased today as independent part numbers.

Connex Vital Signs Monitor Replacements for Surveyor S12 and S19		
CVSM Part #	CVSM Description	Surveyor Models
67NXTP-B-ECG3A	CVSM, SureBP® NIBP, Pulse, Nellcor® SpO ₂ , SureTemp® Plus, 3-Lead ECG, Printer	SUR12-UAA-XXAAX SUR12-UAA-XXXAX SUR19-UAA-XXXAX
67MXTP-B-ECG3A	CVSM, SureBP NIBP, Pulse, Masimo® SpO ₂ , SureTemp Plus, 3-Lead ECG, Printer	SUR12-UAA-XXAAX SUR12-UAA-XXXAX SUR19-UAA-XXXAX
67NCTP-B-ECG3A	CVSM, SureBP NIBP, Pulse, Medtronic® Microstream® etCO ₂ , Nellcor SpO ₂ , SureTemp Plus, 3-Lead ECG, Printer	SUR12-WAA-XXAAX SUR12-WAA-XXXAX SUR19-WAA-XXXAX
67MCTP-B-ECG3A	CVSM, SureBP NIBP, Pulse, Medtronic Microstream etCO ₂ , Masimo SpO ₂ , SureTemp Plus, 3-Lead ECG, Printer	SUR12-WAA-XXAAX SUR12-WAA-XXXAX SUR19-WAA-XXXAX



For customers who have, or plan to purchase a Surveyor Monitoring product before the end of sale date, know that we are not leaving you behind. Service and support for these products will continue until parts and accessories are no longer available.

We appreciate your understanding in this matter and will continue to help you provide the best possible patient care. Please contact our customer service department at 1-800-535-6663 or your Hillrom representative with questions regarding this notice.

Sincerely,

Ching Yue Yeung
Global Category Manager, Patient Monitoring
Hillrom, Inc.