



Hillrom™



SMARTCARE™ SERVICES

EXPERIENCE PEACE OF MIND WITH PROACTIVE SERVICES

Let Hillrom help minimize interruptions to patient care and unexpected costs caused by equipment that is out for repair or maintenance. Our SmartCare Protection program delivers the right mix of services to help you reduce equipment downtime and keep devices in the hands of your caregivers.

Service Results

- Experience fewer interruptions in care
- Maximize the life of your devices and systems
- Reduce repair costs
- Stay compliant with local and national accreditations



Protect your Welch Allyn®
Diagnostic Cardiology Suite™



Protect Your Investment from the Start with SmartCare™ Protection

Diagnostic Cardiology Suite™	Standard Warranty	Protection
Terms	13 Months	3 Years
Software Updates & Upgrades ¹	✓	✓
Remote Technical Support	✓	✓
Accessory Protection ²	Limited	✓
Exchange Replacement	✓	✓
Free Shipping (Expedited)	—	✓
Priority Phone Support	—	✓
Accidental Damage	—	✓

SmartCare Service Program Options

Program	Products	Part Number	Program Terms
Protection	DCS-ECG	S1-DCS-ECG-PRO-PS	3 Years
	DCS-Spirometry	S1-DCS-SP-PRO-PS	3 Years

Accessories Covered Under SmartCare Service Program

- Lead Set
- Wireless Acquisition Module (WAM™)
- Wired Acquisition Module (AMXX)
- USB UTK
- Spirometer for Diagnostic Cardiology Suite*
- Calibration Syringe

Visit hillrom.com/welchallyn/service or contact your Hillrom representative to learn more.

hillrom.com

*Covered only under the Diagnostic Cardiology Suite Spirometry service program.

¹ Access to iterative software releases for modality purchased. Software numbering scheme as X.Y.Z where Y represents Software Upgrades and Z represents Software Updates.

² Major accessories eligible for replacement if damaged or broken—one of each covered accessory per year, per device.

Hill-Rom reserves the right to make changes without notice in design, specifications and models. The only warranty Hill-Rom makes is the express written warranty extended on the sale or rental of its products.