



Corporate Headquarters

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End of Service Support Notification

To: Welch Allyn Customers
From: Kristin Daly
Ref: 294 Series OAE Hearing Screener
Date: June 30, 2017

Dear Welch Allyn Customer,

This letter is to inform you that effective September 30, 2017, the **294 SERIES OAE HEARING SCREENER** will reach the End of Service Support and Welch Allyn has determined that:

All Technical Phone, Service, Calibration and Parts Support activities will be discontinued for the products listed below. The last date to obtain a RETURN MATERIAL AUTHORIZATION NUMBER to return a screener for service or calibration will be September 1, 2017.

For your reference, a detailed list of the affected part numbers is provided below:

Discontinued Part Number	Description
29400	OAE HEARING SCREENER SET
29402	OAE EAR PROBE
29410	OAE TEST CAVITY,5/BAG
29411	OAE,EAR PROBE BODY NOZZLE,5/BAG
29420	OAE EAR TIP SAMPLER PACK
29421	OAE TREE EAR TIPS,NEWBORN,20/BAG
29422	OAE TREE EAR TIPS,NEWBORN,100/BAG
29423	OAE BLUE INFANT EAR TIPS,20/BAG
29424	OAE BLUE INFANT EAR TIPS,100/BAG
29425	OAE PEDIATRIC FOAM EAR TIPS,20/BAG
29426	OAE PEDIATRIC FOAM EAR TIPS,100/BAG
29427	OAE ADOLESCENT FOAM EAR TIPS,20/BAG
29428	OAE ADOLESCENT FOAM EAR TIPS,100/BAG
29450	OAE LABEL PRINTER
29451	OAE LABEL ROLL REPLACEMENT 220/ROLL
520-PS6VDC	OAE POWER SUPPLY W/CORD,6V DC,4.0 AMP
541-SEKBLE	OAE PRINTER CABLE
541-USB001	OAE USB 6' Cable
705344	OAE, INSTRUCTIONAL CD

The **new 395 Series OAE Hearing Screener** is available as a replacement product. Please visit our web site www.welchallyn.com for more details on the 395 Series OAE Hearing Screener. Should you have any questions regarding this initiative please don't hesitate to contact Welch Allyn Customer Care.

Regards,
Kristin Daly - Global Marketing Specialist, Physical Assessment