




Document Description: CSB DMV Windows 10 Compatibility	Document Number: 80021581 Version: A
	
Printed or electronic versions of this document not accessed directly from the designated Welch Allyn Controlled Quality Information System are For Reference Only.	

<h2 style="margin: 0;"><i>Customer Service Bulletin</i></h2>	
Product: Digital Macroview	Date: 2016-06-20
Subject: Welch Allyn Viewer and DMV Compatible with Windows 10	
HW Version(s) Affected: 23920, 23960	SW Version(s) Affected: DMV – Version 2.0 Welch Allyn Viewer – Version 1.1.2
Serial Numbers Affected: NA	Lot or Date Code Affected: NA
Classification: As Needed	
Distribution: <input checked="" type="checkbox"/> Customer Care <input checked="" type="checkbox"/> Product Service <input checked="" type="checkbox"/> Field Service <input checked="" type="checkbox"/> ASPs <input checked="" type="checkbox"/> Distributors <input checked="" type="checkbox"/> Customers <input type="checkbox"/> Company Confidential	
<u>THIS DOCUMENT CONTAINS CONFIDENTIAL INFORMATION</u> It can be distributed or made available to only those individuals, companies, and organizations which have current Welch Allyn Confidentiality Agreements, and have a need to know.	
Training Required: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
Summary: The Welch Allyn Viewer software and the Digital Macroview Otoscope are confirmed to be compatible with Windows 10.	

** Training is required if the document includes information on how to change/repair/fix the product - and only applies to TSBs

Document Description: CSB DMV Windows 10 Compatibility	Document Number: 80021581 Version: A
	
Printed or electronic versions of this document not accessed directly from the designated Welch Allyn Controlled Quality Information System are For Reference Only.	

Version	Sec, Pg, Para Changed	Change Made	Date Version Created	Version Created By (initials)
A	N/A	Initial Release	2016-06-20	RES

Document Description: CSB DMV Windows 10 Compatibility	Document Number: 80021581 Version: A
	
Printed or electronic versions of this document not accessed directly from the designated Welch Allyn Controlled Quality Information System are For Reference Only.	

Rev.	Description of Change
H	This document has been reformatted as part of a project to move control of Quality System Documents from QSI to SAP. All prior document history is located in the QSI archives.
J	In an effort to align with Hill-Rom doc control procedures, the parent document has been added to the footer of this document. - ADMIN change
K	During the previous changes the drop down menus and check boxes were disabled. This change is to correct that. Admin Change.