

Compella™ Bariatric Bed

Troubleshooting Guide



1. After adjusting the width of the bed, a beep continues to sound. Why?

The Compella™ Bed can be adjusted to either 40" or 50". The continuous beep is intended to alert you the bed is not fully adjusted. Continue to press and hold the "expand" or "retract" width adjustment until you hear a single beep confirmation. This will let you know the bed is fully adjusted.



2. Why will the bed width not adjust when I press the "Width Expand" or "Width Retract" button?

Ensure both power cords for the bed and surface are plugged into the power. Powered width adjustment controls only work when connected to power.

If, after verifying bed and surface are connected to power, and the bed will still not adjust, verify the communication cable is securely connected between the surface blower box and the frame.



3. When trying to weigh my patient, a beep sounds and the "raise bed" indicator flashes, and I'm unable to weigh the patient. Why?

If the bed is equipped with IntelliDrive® XL Transport System, you cannot weigh a patient when the bed is in transport mode. To remove the bed from the transport mode, on the caregiver control pod, press and hold the "raise bed" control until you hear a single beep confirmation. You can now weigh the patient.



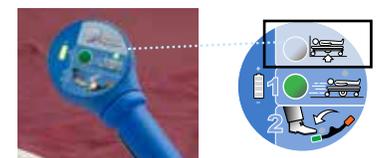
4. When trying to arm bed exit, a beep sounds and the "raise bed" indicator flashes, and I'm unable to arm the system. Why?

If the bed is equipped with IntelliDrive® XL Transport System, you cannot arm bed exit when the bed is in transport mode. To remove the bed from the transport mode, on the caregiver control pod, press and hold the "raise bed" control until you hear a single beep confirmation. You can now arm the bed exit system.



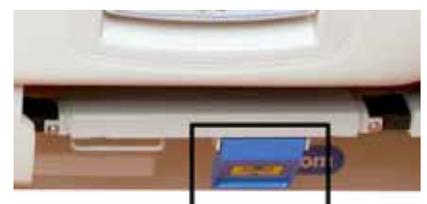
5. I'm having difficulty moving the bed side to side after returning from a transport. Why?

If the bed is equipped with IntelliDrive® XL Transport System, while the transport wheel is on the floor you will not be able to make small lateral movements. Raise the height of the bed to remove from transport mode, in order to make small lateral movements or to move the bed side to side. You can raise the height of the bed by disengaging transport mode by pressing the "Disengage" control on the transport pod, or you can use raise the height of the bed using the caregiver controls.



6. I've forgotten to retract the width of the bed before transport, can I adjust the width of the bed when it's unplugged?

Yes, but you will have to adjust it manually. Powered width expansion control only works when plugged into power. To manually retract the bed, first use the CPR deflate to release enough air from the surface. Then adjust the frame by pulling release lever on the head siderail and simultaneously push slide extender inward. Next complete the same action on the intermediate siderail. Repeat on other side of the bed.



7. I cannot fit the bed on the elevator. What can I do to adjust the length of the bed?

To shorten the foot section—press and hold the “Foot Shorter” control until the foot section is at the desired length. If needed, you can also remove the surface blower box by first disconnecting the surface hoses and then lift up the blower box to remove.



8. When getting my patient in and out of bed, their feet do not touch the floor. Is there anything I can do to help get their feet closer to the ground?

If using a low air loss surface, you can utilize the seat deflate feature to help make the transition to and from bed easier. To activate seat deflate, on the blower box, press “mattress adjust” and then press “deflate seat.” If your bed is equipped with IntelliDrive® XL transport system, you can also place the bed in transport mode, which will lower the bed an additional 1.5". To place bed in transport mode, on the transport pod, press the green transport control to lower the bed.



9. The mattress will not remain inflated. Is there anything I can do?

One reason the surface may not remain inflated is due to the CPR mechanism may not be closed. To close, turn the CPR mechanism counter clockwise until it stops. Then at the air supply unit, press Max Inflate to quickly inflate the mattress. After the mattress has fully inflated, press Max Inflate off.



10. I have a new patient. Is there anything I need to do to ensure the surface adjusts appropriately?

Yes, when placing a new patient on the low air loss surface, you will need to program the patient's height and weight. To set up for a new patient, on the blower box, press the blue “enter” arrow to the right of the screen. On the set up screen use the arrow controls on the right side of the control panel to toggle cursor across settings until height is highlighted. Next, enter the patient's height by pressing increase / decrease on the solid blue menu controls. Next, toggle cursor over to weight to enter the patient's weight by pressing increase/decrease on the blue menu controls. Once both height and weight have been input, the surface will automatically adjust surface pressures according to the height and weight provided.



11. My battery on the bed has died, what do I do?

To ensure the batteries for both the bed and IntelliDrive® XL transport system are always charged, plug the bed into power whenever possible.

The indicator on the caregiver control panel indicates the battery charge for the bed. If the battery charge is low, before unplugging the bed, put the bed in the desired position for transport. Connect the bed to AC power as soon as possible.

The indicator on the transport pod indicates the battery charge for IntelliDrive® XL transport system. Do not attempt a transport unless there is a minimum of a single bar on the battery indicator on the transport pod. If the IntelliDrive® XL transport system battery has completely discharged during a transport, using the caregiver controls, raise the height of the bed to lift the transport wheel off the ground. Connect the bed to AC power as soon as possible.



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